

Integration for Epic®

What It Is

The OnBase integration for Epic captures and manages clinical and financial content throughout the patient care delivery cycle utilizing OnBase tools such as HL7 synchronization, high volume scanning, document and metadata storage, and document retrieval to complement the following Epic solutions:

- **Patient Access:** Prelude® and ADT®
- **Clinical Care:** EpicCare® Ambulatory and EpicCare Inpatient and Radiant®
- **Revenue Cycle:** Resolute® Professional Billing and Resolute® Hospital Billing
- **eHealth:** EpicWeb®, MyChart® and AffiliateLink®

Tightly integrating Epic's clinical care modules with OnBase creates a HIPAA-compliant, enterprise-standard and accessible electronic medical record that serves as a single source for patient information, regardless of the media type. Documents are retrieved directly from the Epic user interface, minimizing training and impact on the end user.

How It Works

OnBase provides a central repository to store paper, electronically generated documents, and other media such as photos, surgical videos and graphics. Documents are captured using integrated scanning for point-of-service capture of content such as patient identification, insurance cards and consent forms, high volume scanning, COLD/ERM for enterprise reports and Document Import Processor tools for third-party documents. HL7 synchronization between OnBase and Epic enables documents to be linked to the patient record in Epic and easily retrieved directly from Epic. OnBase also captures and stores Explanation of Benefits (EOBs) whether received via paper or in the electronic HIPAA ANSI X.12 835 format. Authorized users are able to sign into the Epic system from any PC with a supported Web browser to gain access to medical record documentation, including documents generated outside of Epic.

Who Will Benefit

Healthcare systems that use Epic's clinical care and business modules will benefit from the OnBase Integration for Epic solution. Patient care is improved as caregivers have access to complete and comprehensive medical record documentation from virtually any location. Patient satisfaction is improved by eliminating the need for patients to provide redundant information at point-of-service encounters within the same healthcare system, regardless of facility location. Revenue cycle management benefits because employees can manage requests, research and other patient accounting functions without leaving their desks or even the Epic interface, enabling them to focus on higher-value tasks.

Technical Features

- Security is managed through Epic
- Integration is transparent to end users, requiring no secondary login
- Access to OnBase document repository is further secured by network operating system (Microsoft Active Directory, Novell NDS, LDAP)

Business Benefits

- Provides access to documents across multiple sites, reduces manual labor, protects patient identity, reduces lost revenues
- Improves patient safety, quality of care as it delivers timely access to a the EMR, including diagnostics, orders
- Reduces cycle time, increases accountability in accounts receivable and coding

System Requirements

- OnBase v 3.9 or 4.3.9 or higher
- Epic Summer 2004 version and higher
- OnBase Web Server
- OnBase Desktop
- OnBase Configuration
- Document Imaging license
- OnBase HL7 Module

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SOFTWARE

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