



OnBase®

a Hyland Software solution

OnBase Integration for Lawson™

Organizations with Lawson enterprise resource planning (ERP) solutions can extend the benefits of those existing ERP investments by making documents available directly from within Lawson interfaces.

With OnBase Solutions for Lawson, users can work in familiar Lawson application interfaces with the ability to instantly reference documentation that supports the transaction or account being viewed, including scanned images, faxes, e-mails and other documents generated outside of the system, by clicking a button directly from within the Lawson application.

OnBase is a proud technology partner in the Lawson Partner Network.

MEETING EFFICIENCY AND COMPLIANCE CHALLENGES IN FINANCE AND ACCOUNTING WITH PROVEN SOLUTIONS

Built on a single code base rather than acquired components, OnBase functionality extends far beyond imaging and workflow. With solutions for records management, collaboration, EDI processing and more, a single instance of OnBase can meet the multiple needs of the entire enterprise, lowering total cost of ownership.

Using OnBase and Lawson together, organizations improve process efficiencies while driving down costs and mitigating risk from core processes. "The partnership with Hyland validates Lawson's commitment to partnerships that provide greater value for our customers," said Terry Plath, Global Director of Business Development for Lawson. "We see a definite need in the marketplace for a bridge between an organization's enterprise software applications and its enterprise content management applications. This partnership provides that bridge."

The proven industry-specific solutions, such as healthcare, financial services and manufacturing, and horizontally driven solutions such as accounts payable (AP), accounts receivable (AR) and human resources (HR) enable companies to make enterprise document management a natural extension of existing business processes, adding value and reducing costs.

Benefits of the OnBase Integration for Lawson

- Immediate access to critical documents within seconds, directly from Lawson screens
- Scalability across an enterprise to offer one document management platform for both business and clinical processes
- Reduce cycle times by automating document-centric processes
- Track financial information as well as human interactions related to transaction documents
- Automate indexing to reduce manual data entry into Lawson
- Extend Lawson's Process Flow capabilities by automating document-centric processes, improving efficiency and effectiveness through secure paperless document routing and processing
- Identify, compress and index EDI streams (AP520, MA540 and ANSI 810) into documents that can be used, routed and referenced
- Manage increases in document volume and process activity without additional labor
- Automate capture, retention and disposition of documents, for more than 240 different file formats
- Strengthen records management compliance and auditing, mitigating related risk
- Increase document security across HR documents and financial documents by granting user rights through single sign-on
- Enterprise solution reduces IT complexity and technology silos
- Backup and recovery services support business continuity

"Call volume has been reduced dramatically. There are buyers, accountants and financial analysts throughout the system who used to request copies of invoices, which would have to be faxed to them. Now they can go into Lawson and pull them up themselves."

-Cathy Fuhrman
Manager, Document Imaging Group
Sharp Health Care

ELECTRONIC TRANSACTIONAL WORKFLOWS TRIGGERED FROM WITHIN LAWSON APPLICATIONS

OnBase Solutions for Lawson streamline document processing and reduce demand on staff. Employees capture, process, route and access documents directly from within the Lawson interface, allowing users to make better front-line decisions from within Lawson Portal and LID systems. "We wanted to work with a single company that could deliver all of the capabilities we needed at an affordable price," says Susan Wendel, accounts payable manager at Advocate Health Care. "Part of the reason this [OnBase] is such a quality solution is that we've really received outstanding support from Hyland...and a product that has made it possible to do much of the IT work within the Finance Department."

The OnBase-Lawson Integration retrieves scanned documents including invoices, packing slips, contracts and other imaged documents, as well as electronically processed data such as purchase orders and reports, within seconds to answer customer or employee inquiries more quickly from Lawson. In addition, users can trigger automated workflows in conjunction with Process Flow, create template-based documents and print bar codes to eliminate manual indexing.

ABOUT HYLAND SOFTWARE LAWSON SOLUTIONS

A true enterprise-class solution, OnBase provides advanced document management within enterprise content management (ECM) functionality, supported by dedicated industry practices to meet the needs of healthcare, manufacturing, government and distribution organizations as well as specific departments such as accounts payable/accounts receivable and human resources.

Developed by Hyland Software Inc., OnBase is an integrated suite of enterprise content management (ECM) software solutions, including core capabilities in document imaging, electronic document management, workflow, COLD/ERM and records management.

ADVOCATE HEALTH CARE

One of the top 10 healthcare systems in the country, Advocate Health Care (AHC) uses OnBase enterprise document management technology combined with Lawson to improve and automate financial processes and support corporate governance and accountability initiatives.

The Finance Department at AHC is responsible for the fiscal operations of eight hospitals and 200 sites of care; more than 10,000 invoices are received in AHC's AP Department per week. Because of the flexibility of OnBase, facilities can submit invoices in their preferred formats and delivery methods, including inter-office mail, EDI, scanning or faxing.

AHC uses Verity Cardiff optical character recognition (OCR) technology and TeleForm® processing software to update information from specific fields in Lawson and import the images and index information directly into OnBase.

Prior to payment in Lawson, invoices are automatically routed for approval, within and outside the department, according to business rules using OnBase Workflow. From the Lawson AP 90 Inquiry Screen (Invoice Search by Vendor-Invoice) users click on the invoice to 'pop' open the OnBase-stored invoice directly from the Lawson interface. Users can click on the Ap20.1 (Basic Invoice) input screen to auto-populate the identified index fields in OnBase.

AHC has also enabled its Lawson Crystal Enterprise Reporting user to view the invoice from OnBase while in the Crystal Reporting environment by simply double-clicking on the invoice number in the report.

With instant access to documents through Lawson, the Finance Department provides better internal and external customer service, acknowledges vendor inquiries immediately and manages volume increases without adding additional staff.