

ONBASE IMPLEMENTATION ENGINEER

Information Access Systems, Inc is a leading integrator in document management and Enterprise Solutions looking for an exceptional individual to join our successful team. The qualified candidate must have 2+ years pre and post sales technical support and installation/implementation experience as well as programming experience. Candidate must be able to communicate highly technical concepts to a non-technical audience. Candidate responsibilities involve on-site and remote solution support to include providing solution configuration assistance, development, installation and testing.

Primary Requirements:

- Assists in creation of functional design documents
- Develop, support and train OnBase Workflow and Workview systems
- Assists customers through on-site and remote technical support
- Performs installation of solution software and hardware
- Resolves software and hardware problems through diagnostics and problem resolution
- Writes scripts or code as needed for customized solutions
- Performs other work-related duties as required

Education:

- Bachelors Degree in Computer Science, Computer Engineering or related fields
- Certifications such as CDIA+, MCP, MCSE, or A+ are a plus

Other Requirements:

- Up to 50% travel required (Mostly within state)
- Has verifiable Driver License
- Hyland OnBase experience and certifications a plus
- Datacap experience and certifications a plus

Upward Mobility:

This position has potential for position advancement into a Solutions Engineer, Workflow Engineer, or Programmer based on skill and knowledge acquisition.

Software Exposure on the Job:

The following software is an averaged list of programs and technologies this position is exposed to: Hyland OnBase, Microsoft Office, Windows Server, SharePoint, Active Directory, Citrix, ESRI, Datacap, VBScript, HTML, XML, .NET Framework

Salary commensurate with experience.

Information Access Systems, Inc is located in sunny Orlando, Florida.