

Critical decisions depend on good information; ensure you have it when you need it

“Sometimes challenges bring opportunities, and this was one of those times...we couldn’t keep up with the paper, couldn’t increase staff. With OnBase, we use our resources more wisely”

– Sharon A. Santilli, Esquire
Associate Director, Department of Human Services
Rhode Island Department of Human Services, OCSS

The Payoff

- Make the best decisions with the best information
- Run courts with fewer taxpayer dollars
- Improve public service and safety

The Basics

When the trial begins and the prosecutor and defense attorney begin their battle before the judge and jury, their opening arguments represent hundreds of hours of work already completed – usually by an army of staff. From the discovery process through pre-trial hearings, to the trial and sentencing, each phase of a case generates thousands of official documents. These documents are critical on two main levels: first, they support decision-making to ensure public safety without putting individuals at risk. Second, they ensure court proceedings run smoothly, preventing delays and the risk of a mistrial.

The Challenges

Civil and criminal courts need access to all information relating to the case in order to ensure the best legal decisions are made. This is easier said than done. Critical documents are scattered among file rooms, computer networks, e-mail systems and line of business systems:

- Insufficient case documentation drags out proceedings and puts individuals at risk
- Case loads are growing, but staff and budgets are shrinking
- Legacy systems can’t be replaced, but manual processes are slow and expensive

The Solution

OnBase document management solutions for civil and criminal courts automate the processes that take excessive time and resources without providing any value. First, OnBase connects legacy systems and eliminates duplicate data entry. Then, it captures documents from any source and uses data from those systems to index the documents. This makes documents available to anyone who needs them via Web-based folders or even from the green screens of a case management system. So without replacing your legacy systems, or making radical changes to the way you do business, you have all case documentation in one central location. And staff can access it when and where they need it most.

Make sure you have all of the information you need to make the best decisions

The data and documents that support court proceedings come from many places – including the police department, prosecutors office and social service agencies, just to name a few. Each not only has its own way of processing documents and storing data, but also its own way of providing that information to you. This is not going to change.

What can change is the way your court manages it – there is no need to get bogged down by the paperwork. OnBase pulls in the documents and data you need and makes them available through text-searchable electronic folders. Now you are certain that you have access to every bit of information pertinent to your case and you can make tough decisions with confidence.

Process more cases successfully, with fewer staff

By eliminating manual, paper-based tasks, OnBase allows courts to do more with less. OnBase workflows share data between systems, so clerks input more cases with less data entry. With all information present, court proceedings stay on schedule, eliminating the costs of rescheduling and the risk of mistrial. With all available information at their fingertips, judges make the best decisions quicker, and with less risk.

Extend the value of existing systems without custom coding

OnBase not only shares data between systems, it also allows you to extend the useful life of your legacy systems. By connecting unstructured documents like evidence or pleadings, with structured data from the court or prosecutor case management systems (CMS), or police records management systems (RMS), court processes go smoother and faster. They also use less taxpayer dollars.

Why OnBase?

From e-filing to case management to records management, OnBase enterprise content management (ECM) solutions have got you covered. OnBase solutions are so powerful because they work the way you need to work, bridging any gaps your organization has in process efficiency. So you have the information you need, when you need it. We'd love to show you how, you just need to ask.

time to make a difference.

Get more information out of existing business applications. Reduce, even eliminate, wasteful, redundant tasks. Now you can spend your time on the things that really matter. That's effective document and process management.

That's the OnBase difference.

Learn more at OnBase.com/Government

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