



OnBase
a Hyland Software solution

OnBase Integration for Cerner Millennium®

Healthcare organizations that have or will implement electronic medical records (EMRs) find that paper and disparate information continue to exist even with an EMR fully implemented. When healthcare organizations who have chosen Cerner Millennium applications integrate with enterprise-class OnBase document management and workflow, they achieve complete patient EMRs and realize true patient care and revenue cycle improvements.

The OnBase Integration for Cerner Millennium unites the patient record for a fully paperless EMR. By integrating Cerner Millennium and OnBase, healthcare organizations eliminate the inconsistency between EMR data and document-centric information and processes. Physicians, nurses and staff no longer need to go searching for paper or switch between applications to get a full view of a patient's information. With information at their fingertips, caregivers can make better decisions faster, improving patient care, preventing medical errors and reducing costs.

COMPREHENSIVE PATIENT INFORMATION WITHIN THE EMR

OnBase begins capturing information for the EMR the moment the patient presents. As registration staff enter a patient's data into Cerner Millennium, OnBase automatically prompts the user to scan in documentation, such as consent forms, identification and insurance cards. The user friendly interface guides staff through the process from within Cerner Millennium so that they do not need to switch between applications or undergo extensive training.

Users have immediate access to the scanned information through a single mouse-click on a link within the record. No matter where a patient later travels in the health system, that information is readily available to other authorized registration staff. By eliminating the need to provide the same information multiple times, healthcare organizations improve the patient experience and save registration staff time and hassle.

Throughout a patient's stay, information continues to be added to the EMR. Signed documents, handwritten notes regarding care, clinical care photographs, surgical videos and many other types of information are included in the patient record through OnBase. With document management, thousands and even millions of documents and other content that could not otherwise be included in the EMR can be readily available for authorized caregivers' use.

With real-time synchronization between OnBase and Cerner Millennium through HL7 messaging, information in both systems is always accurate and up-to-date.

Benefits of the OnBase Integration for Cerner Millennium

- Creates a fully paperless electronic medical record for use across the healthcare organization
- Enables caregivers to make better decisions faster with complete patient information at their fingertips
- Eliminates disparate patient information that exists even with an EMR fully implemented and integrates it directly with Cerner Millennium
- Accelerates the revenue cycle with automated workflows
- Serves as an enterprise standard for patient care, revenue cycle management and administrative departments that increases value as it expands to additional departments

“An electronic record doesn't have all of a patient's information because there will always be pieces of paper in the healthcare enterprise. For a true EMR, we had to have a hybrid record between Cerner Millennium and OnBase.”

-Cathy Fuhrman
Manager, Information Systems Department
Sharp Healthcare

SPEED THE REVENUE CYCLE

The information collected at registration, entered during the patient's visit and received after discharge is also accessible to appropriate users in patient financial services to speed the revenue cycle. OnBase keeps all of this information in a central repository, which can be retrieved within Cerner Millennium revenue cycle solutions just as it is within the EMR, for analysis, coding, claims submission and reimbursement.

Capturing, storing and retrieving explanations of benefits (EOBs) with OnBase, whether received via paper or in the electronic HIPAA ANSI X.12 835 format, provides a consistent way to automate processes that fall outside of Cerner Millennium. OnBase Workflow automation shortens the revenue cycle and promotes better receivables management by making information readily available and efficiently sending it through the appropriate channels.

TRUE ENTERPRISE STANDARD

With the flexibility to be the only document management and workflow solution a healthcare organization needs, OnBase has the experience to meet the unique needs of each department across a health system. Many departments, such as home health and hospice care, human resources, accounts payable and legal, can realize significant time and cost savings by implementing OnBase.

As an enterprise standard, it can be rolled out incrementally, increasing return on investment exponentially as value increases with each additional department and simplifying IT administration.

ABOUT HYLAND SOFTWARE HEALTHCARE SOLUTIONS

Hyland Software Inc. is the developer of OnBase, a rapidly deployable suite of enterprise content management (ECM) software applications. Deployable as a premises-based solution or via software as a service (SaaS), OnBase is a modular suite of ECM applications that includes document imaging, workflow, electronic document management, COLD/ERM and records management. OnBase Healthcare Solutions enable organizations to run more efficiently by managing content and streamlining workflows across the enterprise with point solutions for revenue cycle management, medical records and back office operations. For more information about OnBase, an AHA-endorsed solution, please contact an Authorized OnBase Solution Provider or visit www.onbase.com.

SHARP HEALTHCARE

Sharp HealthCare (San Diego) is a \$1.8 billion integrated regional healthcare delivery system that includes seven hospitals, two medical groups and a health plan. Sharp rolled out Cerner Millennium and OnBase concurrently, implementing an integrated, fully electronic record used by thousands of physicians, nurses and staff. OnBase is also used for claims, paperless admitting, accounts payable, contracts, health plan enrollments, EOBs, inpatient pharmacy and radiology.

- Improves patient care with quicker, more complete access to patient information
- Saves \$71,000 per month in claims processing
- Provides a unified platform for ongoing enterprise-wide process improvements
- Decreases revenue cycle processing times by ensuring correct information is captured at admissions and providing tools for denials research
- Supports existing security procedures and HIPAA compliance

"OnBase allows us to focus on patient care and not the paper chase. Patient information is available when and where it is needed."

-Cathy Fuhrman