

# Your Epic EMR needs proven ECM and trusted best practices

*“The OnBase integration with Epic has enabled Allina to consolidate all sources of patient information. Caregivers are able to work more efficiently and more confidently.”*

– Lisa Raddatz, Revenue Cycle Manager  
Allina Hospitals & Clinics

## The Payoff

- Spend more time with patients
- Create a unified, interoperable EMR
- Establish an organization-wide ECM standard

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## The Basics

Your patients deserve only the best. That’s why you trust their patient information to the Epic EMR. But some of their information (paper, forms, photos, clinical images, etc.) still needs a central home, and it needs to be available right from Epic. You can trust that to the OnBase enterprise content management (ECM) software suite.

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## The Challenges

Content outside of the Epic EMR can make up to 25 percent of a patient record, but it can be information difficult for your EMR to capture. To achieve a true and meaningful patient record, an EMR must transcend hardware and software systems and unite patient information no matter where and how it originates. Organizations must solve these problems:

- Spending too much time searching for information – time that could be spent with patients
- Lack of interoperability between and within facilities and health systems that slows down patient care
- Finding an enterprise solution that unites separated information in paper files and software applications across a healthcare organization

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## The Solution

Epic and Hyland worked together to develop the OnBase Integration for Epic with years of experience from both sides. Capturing missing pieces of the patient record, healthcare organizations scan information that traditionally exists on paper in HIM departments, and they import data and images from isolated software applications. Then OnBase makes it just a click away with a link within Epic. That means physicians, nurses and staff have thousands of additional documents and images at their fingertips.

### ***Give patients more time, get better outcomes***

By integrating your Epic EMR with OnBase, you never need to go anywhere else to get what you need. Users simply click a link in Epic to access relevant patient information. With the extra time, you can give patients more attention. And the more time spent on patient care, the better the outcomes.

*“Where Hyland really stood out was its strong expertise in the healthcare vertical and its experience with Epic and Siemens integrations.”*

– Tim Leary, Information Resources Manager  
UT Southwestern Medical Center

### **Interoperability from down the street or on the other side of the globe**

With OnBase, healthcare organizations reach beyond simple data exchange. They collaborate and share information regardless of vendor, hardware, facility or location. That way clinicians have all of a patient’s information at the exact moment it is needed while still staying in the Epic EMR.

Connecting physicians within your healthcare organization and outside of it, OnBase helps provide a single, cohesive patient record. Paper records can’t get stuck in a file on someone’s desk and images from clinical systems don’t have to be carried with patients or sent out to other physicians. Within the healthcare organization, authorized caregivers have simultaneous and immediate access to needed information. Outside of it, referred physicians can access OnBase documents via Epic eHealth solutions.

### **A solution that goes beyond charts**

The OnBase Integration for Epic doesn’t just handle the clinical side. It also captures and manages financial content throughout the patient care delivery cycle. Utilizing OnBase tools such as high volume scanning, document retrieval, HL7 synchronization and storage of structured and unstructured data, you can complement the following Epic solutions:

- Patient Access: Prelude® and ADT® Registration, Cadence® Scheduling
- Clinical Care: EpicCare® Ambulatory EMR and Inpatient Clinical System, Radiant® RIS
- Health Information Management: HIM Chart Deficiency, Release of Information
- Revenue Cycle: Resolute® Professional and Hospital Billing
- eHealth: EpicWeb®, MyChart® and EpicCare Link

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### **Why OnBase?**

Tens of thousands of users at leading healthcare organizations rely on OnBase content management to complement their Epic patient record. Hyland has more than five years of experience integrating document management and workflow with Epic, creating proven best practices and hundreds of happy customers.

- Deep industry knowledge in both clinical and business Epic solutions
- Trusted best practices for quick, successful content management implementations
- Serves hundreds of facilities in departments throughout healthcare organizations

### **time to make a difference.**

Get more information out of existing business applications. Reduce, even eliminate, wasteful, redundant tasks. Now you can spend your time on the things that really matter. That’s effective document and process management.

That’s the OnBase difference.

Learn more at [OnBase.com/Healthcare](http://OnBase.com/Healthcare)

**OnBase**<sup>®</sup>  
a Hyland Software solution