

Kiosk Registration: More Convenient for Your Patients, More Efficient for You



The Payoff

- Spend more time on customer service, less time on paper pushing
- Improve patient satisfaction and position yourself as a forward-thinking organization
- Increase survey completion and quality

The Basics

Freeing up registration staff and improving patient satisfaction, OnBase kiosk solutions make check-in easier for your recurring patients.

The Challenges

With a paper-based registration process, the same patient information is often collected over and over again. It leads to extra work for registration staff, inconveniences returning patients, and slows patient billing.

- Patient registration and payment. Staff spend extra time checking in patients and filing away documents that may have already been collected.
- Patient waivers. Maintaining paper-based files is expensive and makes compliance more difficult.
- Patient surveys. Sending questionnaires out via mail is often slow and makes participation difficult, lowering response numbers.

The Solution

The OnBase kiosk solution lets recurring patients register on their own without having to visit the counter. At the kiosk, a patient simply swipes their credit card, confirms their appointment and pays their co-payment (if necessary).

The kiosk then presents that patient with any required HIPAA documents and a waiver for release of information. The patient reads and electronically signs the documents, completing preregistration. Storing the image with an electronic signature improves compliance and allows quick access in the event compliance records are needed.

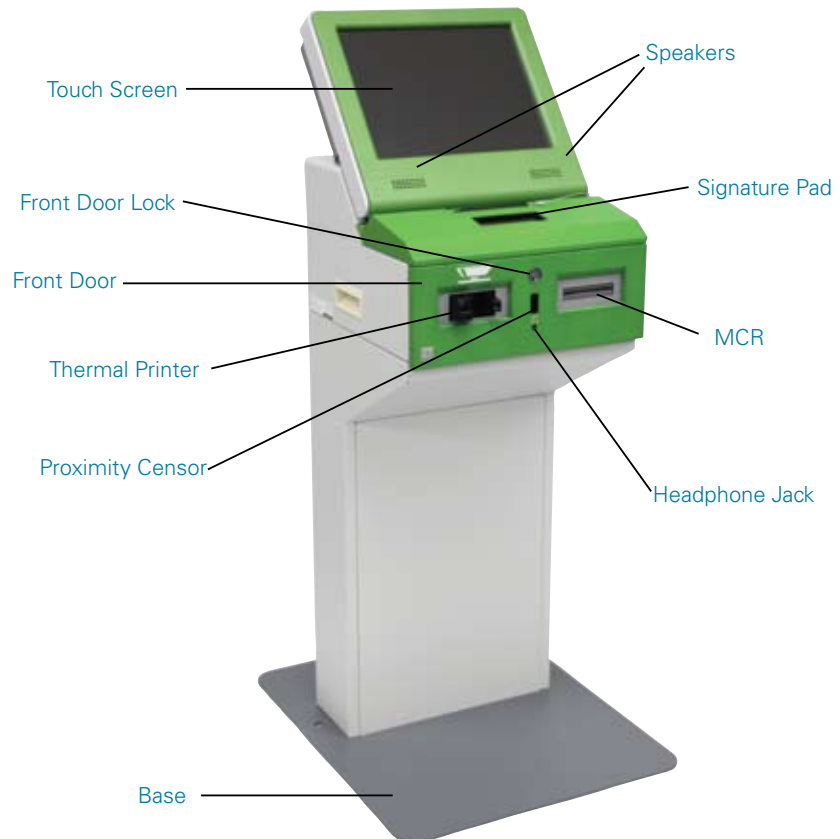
Instead of sending out patient surveys, a healthcare organization can ask a patient to stop at the kiosk on their way out. By getting immediate feedback, completion rates improve and answers can be more detailed.

Kiosk Specifications	
OS, Software	Microsoft® Windows® XP Professional (SP3), KIOSK SERVICE PLATFORM v3.0.1
Display	15 inch TFT color LCD (XGA), Adjustable (50-90 degree), Privacy filter standard equipment
Touch screen	7 wire analog resistive touch screen (long life time)
CPU	Intel® Celeron® 550 (2.0GHz)
Internal memory	512MB (max 1.5GB)
Internal disk	80GB over
External interface	LAN:1*1000BASE-T/100BASE-TX/10BASE-T, USB:1*USB2.0, Headphone Jack:1* 3.5 stereo mini Jack
Peripheral	Signature Pad:Stylus Pen input Dip type MCR:ISO #1/#2/#3 Read only Thermal printer: 80mm wide, max 250mm (9.84 inch)/s, (Option) Proximity sensor , Door sensor
Dimensions	Display 50 degree: 400(W) x 476(D) x 1204(H) mm [15.7(W) x 18.7(D) x 47.4(H) inch] Display 90 degree: 400(W) x 476(D) x 1272(H) mm [15.7(W) x 18.7(D) x 50.1(H) inch]
Weight	Main body: 30 kg (66.14lbs), Stand: 31kg (68.34lbs) , Total:61kg (134.48lbs)
Environment	Operation temperature : 10-35 degree C, Operation humidity : 20-80% Installation: Indoor (Assumption: This KIOSK is installed where staff can see it.)
Power	Voltage: AC 100-120V +/-10% single, Frequency: 50/60Hz ±4%
Lifetime	3 years (Consumable part will be replaced NOTE) the Condition. As an architect, the condition of life time, 13,140 h = 12h/day * 365 days * 3 years/200 times/ day
Regulations/ Safety	EMC: FCC class A (USA), ICES-003(Canada) Safety: IEC60950 compliance (UL60950-1, CSA60950-1), UL/CSA Etc: Packaging Legislation, PBDEs Regulation (ME, WA), PerchlorateRegulation (CA), OSD Regulation, Mercury Regulation

Kiosk Solution Designed to Automate Public Use

Kiosks are designed for safety and privacy in high traffic areas with maximum usability:

- Guided user interaction LEDs for credit cards and receipts
- USB 2.0 peripheral device connection and built-in alerts ease maintenance
- HIPAA compliant privacy filters, proximity sensor that detects credit card removal
- ADA compliant, wheelchair accessible with a 50 to 90 degree monitor angle range



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