



Workflow Design

COURSE DESCRIPTION

This second-level course will develop students' abilities to accurately assess the design and performance of new and existing workflow solutions. The course is designed to instruct students in business discovery and proper translation of business logic into OnBase Workflow constructs. The class requires students to create a workflow project from initial discovery through testing with a variety of business scenarios.

TOPICS

Workflow Enhancements, Business Process Discovery, Workflow Migration, Workflow Tools, E-Forms, User Forms, Scripting, Load Balancing, Security, Workflow Servers, Workflow Service Manager, Performance Analysis, Design Considerations, Workflow Variables, Life Cycle Interactions, Reporting, Organizational Charts, Calendars.

PREREQUISITES

Introduction to Workflow course

GOAL

To provide students with the knowledge and skills to execute basic workflow discovery and design for business processes and user requirements. To provide practice scenarios for implementing new workflow processes and modifying existing processes using currently identified best practices. To help students gain experience in identifying techniques and tools for evaluating the performance of a workflow solution.

MEASUREMENT

Students are expected to configure a complete workflow solution including design, implementation, configuration, and testing based on a set of customer requirements for a multi-phased business process.

CERTIFICATION

This fulfills a requirement for:



COURSE AGENDA

All topics covered are subject to change and may not appear in the order indicated here.



- Discovery
- Terminology Review
- Troubleshooting and Test Systems
- Core UI
- Application Server Configuration
- Folders and Templates
- Rules and Actions Review



- Security
- Timers and Workflow Servers
- Logging
- Design Considerations
- Workflow Variables
- Load Balancing



- HTML and E-Forms
- LoginFormProc
- Scripting
- Calendars
- Organizational Charts
- Best Practices



- Course Review
- Final Exam Part I



- Review
- Final Exam Part II